



PROPOSITION A: Customer Service Center

City of Georgetown 2023 Bond Election

The City of Georgetown has called a Nov. 7 election for a bond package that would fund new and expanded customer service, animal sheltering, and recreation facilities. Voters will see four separate propositions on the ballot.

No Expected Change to the City's Tax Rate

All proposed projects are expected to be funded within the City's current tax rate.

Proposition A: Customer Service Center (\$56 million)

Proposition A would fund the construction of a new Customer Service Center currently anticipated to be on FM 1460 across from the Georgetown Municipal Complex. The \$56 million budget includes the cost of design, construction, construction cost inflation, a two-level parking garage, furniture and fixtures.

Customer Service Center rendering; Final design may vary.



Visit bonds.georgetown.org for more information about the four bond propositions.

Visit wilcotx.gov/elections for polling locations and hours.



One-Stop-Shop for Customer Service

The Customer Service Center would consolidate the departments most frequented by the public into one central location, including:

- Utility billing
- Customer Care (Utility Service Requests)
- 311 (Resident Service Requests)
- Planning
- Permitting
- Engineering
- Fire Marshal's Office

The Customer Service Center would also provide space for core internal city services – including Human Resources and Information Technology Services – and increase the amount of parking available near all of the City's public-facing departments for improved accessibility.

Long-Term Savings

Municipal offices are at capacity, and the City expects to add staff as the population grows to maintain service levels. By building the Customer Service Center on land the City already owns, the City projects \$82 million in savings over 30 years compared to the cost of leasing the same amount of space in a private building.



Last Day to Register to Vote: Oct. 10

Early Voting: Oct. 23 – Nov. 3

Election Day: Nov. 7

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